

MOZILGE TOEIC

NEW TOEIC

Actual Tests Part 7

Park Byeongjae



NHÀ XUẤT BẢN TỔNG HỢP
THÀNH PHỐ HỒ CHÍ MINH



Công ty TNHH
Nhân Trí Việt

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Actual Test 1

Part 7

Directions: In this part, you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 153-155 refer to the following e-mail.

TO : "Carlo Mayr" <carl_generalserviceoffice@gbt.com>
FROM : "Jenny Mirth" <jen_management@gbt.com>
DATE : December 17
SUBJECT : Maintenance of cleanliness

As president, I conduct regular inspection in the different sections in our company. Based on my observation, I found that some working areas were extremely messy. There were many papers and documents left untidy, particularly near the printer.

Even though I know most of the employees are so busy preparing monthly reports, you must get your documents printed by using our networking printers right away. Yet, some of the printed papers are being left piled around the printing area. So, I would like to comment that one of the ways to improve our employee productivity is maintaining the workplace as tidy and well-organized as possible.

If we are working in an organized environment, we can perform our work effectively and efficiently. So, I request that you encourage the section chiefs and employees to do their job as responsible employees of the company. I would like to thank you and the employees for the time they will spend in organizing your work area.

153 What is the problem mentioned in the e-mail?

- (A) Employees are not working
- (B) The company's working area was not organized.
- (C) Some staff members could not finish their documents and reports
- (D) Different section chiefs did not receive the president's memo

154 What was being asked by Ms. Mirth to the employees?

- (A) To change the reporting system in the office
- (B) To clean the printer as regularly as possible
- (C) To collect scattered papers around the printer
- (D) To have a general cleaning throughout the whole building

155 Why did Ms. Mirth express her gratitude to Carlo Mayr?

- (A) To encourage him to perform what she requested
- (B) To personally thank him for the work done
- (C) To encourage employees to prioritize their work continually
- (D) To persuade him to submit their reports promptly

Questions 156-157 refer to the following information.

Nova Electronics, Inc.

www.nova.com

Dear Customer,

In an effort to conduct our mission to serve you better, we would like to elicit your honest responses through the following questions below.

1. How often do you buy products from us? _____
2. Which item do you like most? _____
3. Are you impressed by our products? _____
4. Do our products give you comfort and convenience? _____
5. Do you think our products are user-friendly? _____
6. Do our services satisfy you? _____
7. Are our sales assistants friendly and approachable? _____
8. Do you think our products are durable? _____
9. Are our products environmentally friendly? _____
10. Have you ever convinced your friends to buy our products? _____

We always value our customer relationships. For example, we gave \$1,000 worth of gift certificates to Ms. Amanda Finn, one of our customers, for winning in the raffle draw during our quarterly 3-day sale last month. So, we encourage you to purchase our products to get raffle coupons which can give you a chance to become a winner.

Also, if you want to know more about our products, we would like to invite you to our product orientation every Saturday at 3 p.m. In the seminar, we distribute product brochures, product samples to selected participants, and also free membership cards. Thank you very much for your precious responses.

156 Why was this information given?

- (A) To recommend something to clients
- (B) To get some comments from customers
- (C) To replace a damaged product with a new one
- (D) To award somebody a cash prize

157 Which of the following could one of the selected customers receive from the company?

- (A) A product brochure
- (B) A kit to fix broken products
- (C) A gift certificate
- (D) A free membership card

Questions 158-159 refer to the following advertisement.

Naeil Airline Company
Mesne City, Kuala Lumpur, Malaysia
www.naeilairline.com

is looking for:

10 Female Flight Attendants

Requirements:

- must be a graduate of any program from a four-year university
- must have a good scholastic record
- must be at least 5 feet 5 inches in height
- a minimum of one year experience in flight stewardship is preferred but not a requirement
- must have a pleasing personality in serving passengers
- must have good moral character
- must be able to accomplish the tasks assigned
- must be willing to travel to many foreign countries

Applicants must submit their comprehensive résumé, transcript of records, and application letter to one of our international branches in Hong Kong or in Singapore. After a period of deliberation and screening, lucky candidates are subject to an interview with our management. If you pass all our screening procedures, we give you an initial orientation course and actual practice in our branch office in Tokyo, Japan. So, if you think you are the right person we are looking for, take advantage of this chance now.

158 What is NOT a requirement mentioned to become a flight attendant?

- (A) Eagerness to travel abroad
- (B) Less than a year of experience
- (C) Ability to deal with passengers
- (D) An excellent school record

159 Where is the training venue for successful applicants?

- (A) Kuala Lumpur
- (B) Singapore
- (C) Hong Kong
- (D) Tokyo

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Questions 160-162 refer to the following announcement.

BMB Savings Bank

Durnham Road Sicily, Texas

Tel no.: (063) 125-9635

www.bmbbank.com

May 20

ANNOUNCEMENT

To All Our Valued Clients

Because of the influence of globalization and the advancement in technology that have somehow changed our way of life, BMB Savings Bank is also evolving rapidly toward an efficient and modern banking service. In order to realize this, we would like to offer you a lot of features in order for you to make use of our service more conveniently and easily.

Starting in June, all of our clients can use our Internet banking service by visiting our website after entering your personal access codes which you can get by registering online. Once you use this service, you will see a lot of our services that will surely make things easier even in the comfort of your own home.

In this service, you can make a balance inquiry of your savings bank accounts online without any imposed surcharge and transfer money from one account to another. Also, if you wish to make some changes to your savings account, such as your PIN number address, telephone number, and other personal matters related to the account, you may do all online. You don't need to go to the bank anymore just to do all those. All it takes is just completing the required form through the Internet by clicking the required buttons and then it's automatically done. It's simple, isn't it? There's no need for you to call the bank, visit the bank, or wait for your monthly bill and then request the bank officer to do some revisions to your account. You can now do it on your own.